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Dear CoreMed Community,

I find myself reflecting on the incredible work you all do day in and day out.

Your journey requires not only skill, but a level of personal commitment and physical, mental, and emotional strength above and beyond what's required by most professions. And your continued success in spite of the many challenges is testament to your resilience and dedication to serving others.

From this place of deep appreciation, I am especially pleased to welcome you to our Club CoreMed getaway at the stunning El Dorado Royale in Riviera Maya, Mexico.

This experience isn't just a vacation—it's CoreMed's heartfelt thank-you note.

Since words cannot possibly express what you mean to us, to your patients, and to the healthcare organizations who entrust you daily to deliver safe and high-quality care, we created this moment for you, the caretaker.

My hope is that this becomes an annual tradition and a time you can count on that's just for you—to rest, recharge, and celebrate with your friends from CoreMed.

Your contribution and your accomplishments matter. Your dedication to your patients, your career, and to CoreMed are deeply valued. We want you to know just how much we appreciate you being a member of our community.

Please use the pages that follow as your comprehensive guide to Club CoreMed—our unique reward and referral program that makes every hour and every shift you spend with us count towards something bigger than a paycheck.

On behalf of everyone on Team Core and the clients we serve, thank you for making healthcare better for us all.

We look forward to seeing you in Mexico.



Aram Hampoian, CEO, CoreMedical Group

# Setting the Scene

Just imagine. You step off the plane, and the warm tropical air envelopes you. You're whisked away to the El Dorado Royale where you're greeted with a cool drink and the smiling faces of people just like you healthcare heroes from across the country who've more than earned this getaway.

This is Club CoreMed, where we take care of the caretakers.



Resort Amenities, Dining, and Activities



# Resort Amenities, Dining, and Activities

### Mark your calendar: March 13–17, 2024

As you prepare for your unforgettable experiences at El Dorado Royale, allow us to indulge your senses with what awaits. Each tab offers a glimpse into a world of luxury, tantalizing cuisine, and engaging activities that will enrich your stay. You've earned this—now take a moment to explore all the ways you can relish it.



### **Resort Amenities**

#### Welcome Glass of Bubbles:

Start your stay the right way—with a hint of effervescence to celebrate your arrival.

#### Wireless Internet:

Stay connected effortlessly, ensuring you can engage or unplug whenever you choose.

#### Hospitality Desk:

Friendly staff are here for you day or night to make your stay as seamless and enjoyable as possible.

#### Six Swimming Pools:

Take your pick from our range of pools, each offering a unique setting for relaxation and fun.

#### Personal Concierge:

Enjoy attentive, personalized service to make your stay exceptional in every way.

#### **Unlimited Free Calls:**

Stay connected to loved ones without any extra hassle or cost.

#### Safe Deposit Box:

Get peace of mind for your belongings, so you can focus on enjoying your stay.

#### 24-Hour Room Service:

Anytime you're hungry or need something, the staff's here to serve you.

#### Towel Decorations:

Delight in this added special touch to make your room a home away from home.

#### Lighted Tennis Court:

Enjoy a friendly match or serious competition under the stars.

### Fitness Center, Sauna and Steam Room:

Elevate your wellness journey in a setting designed for complete rejuvenation.



### All-Inclusive Resort Dining

#### All Gourmet Meals and Specialty Bites:

Explore a culinary experience that caters to all tastes and moods.

#### Alcoholic and Non-Alcoholic Beverages:

From crafted cocktails to premium juices, there's something for everyone.

#### Minibar Stocked Daily:

Indulge in your favorite snacks and drinks restocked, so you never go without.

#### Ten Elegant À La Carte Restaurants:

Each restaurant offers a unique dining experience that promises to delight.

#### **Five Gourmet Corners:**

Grab quick yet delectable options for when you're on the go.



### **Resort Amenities**

#### Daily and Nightly Activity Programs:

Your entertainment is sorted with a range of live shows and music performances.

#### Green House Tour:

Discover the resort's eco-conscious side with a fascinating green house tour.

#### Cooking, Dancing and Spanish Lessons:

Learn something new while having fun—it's vacation, after all!

#### Archery, Rifle Shooting and Ping Pong:

Explore different activities for some light-hearted fun.

#### **Guided Bicycle Tours**:

Discover the area in the most intimate way possible, guided by local experts.

#### Yoga, CrossFit and Functional Training Sessions:

Your fitness routine doesn't have to take a back seat. Choose from a variety of classes to stay active.

#### Aqua Gym and Water Polo:

For those looking to mix fitness with fun, our water activities offer the best of both worlds.

#### Kayaking and Snorkeling:

Explore the tranquil waters and colorful marine life at your own pace.

### Scuba Clinics in the Pool:

Get a safe and enjoyable introduction to the underwater world.

#### Water and Beach Volleyball:

Join in for socializing and staying active, all in a relaxed beachside setting.

# Excursions

Get ready to elevate your Club CoreMed experience with unforgettable excursions that will truly make this a trip of a lifetime! Through our exclusive partnership with Discova Tours, you have access to a world of adventure, relaxation, and cultural immersion.

Discova Tours has a dedicated space right in the resort lobby for Club CoreMed guests. They are available daily to assist you in choosing and booking the perfect excursion. Whether you're an adrenaline seeker or a history buff, there's something for everyone. Here are just a few examples of what awaits you through Discova.



**Chichen Itza Adventure** 

Go on a guided tour of one of the Seven Wonders of the World, complete with historical insights into the ancient Mayan civilization.



**Snorkeling in Cenotes** 

Dive into the mystical underwater caves known as cenotes, an unforgettable snorkeling experience in crystal-clear freshwater.



**Dolphin Encounter** 

Leap into an interactive experience that allows you to swim, play and learn about these intelligent marine creatures.



**Tulum and Beach Day** Visit the Tulum ruins, perched atop cliffs overlooking the Caribbean, followed by a relaxing day on the beach.



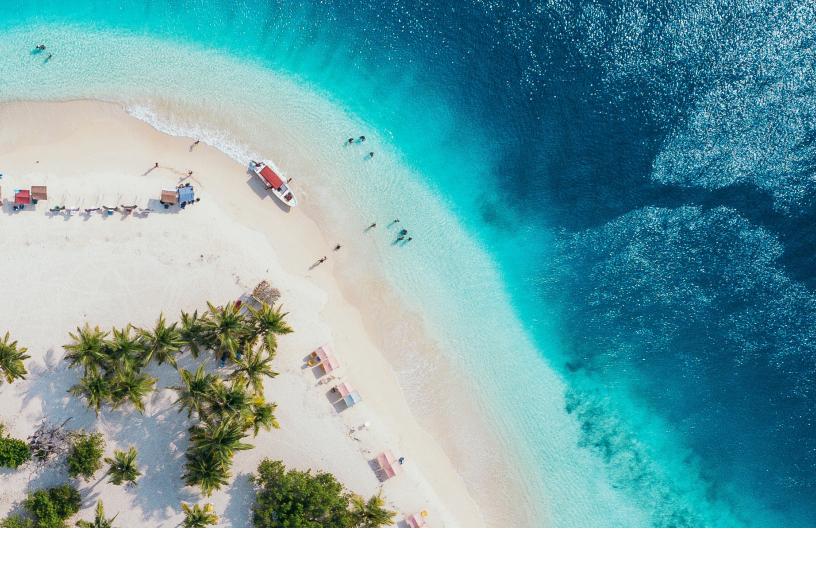
**Catamaran Sunset Cruise** Sail along the Riviera Maya coastline and enjoy the breathtaking sunset and refreshing drinks.



Mayan Jungle Safari

Explore the lush Mayan jungle in an all-terrain vehicle and take in all of the native flora and fauna that make this place so magical.

# Planning Your Trip



# Planning Your Trip

Even the most fabulous trips need a bit of planning. It's all about making sure you have a smooth, stress-free journey and get to enjoy every bit of luxury waiting for you. So, let's dive into the details and get you all set for an amazing getaway.

## Passports

The importance of early planning cannot be overstated, especially when it comes to international travel. For those who don't yet have a passport, obtaining one generally takes 12-18 weeks—though expedited services are available at an additional cost. Below are the key points to bear in mind:

#### Validity

Make sure you and your guest's passports will be valid for at least six months beyond your planned return date. REAL ID and passport cards will not be accepted.

#### Double-Check the Expiration Date

If you already have a passport, take a look to make sure it's not expiring any time soon.

#### How to Apply or Renew

You can apply or renew both in-person and online. For more information, visit www.travel.state.gov.

**Please note:** Make sure you apply on the official government website **only** to avoid scam activity.

#### Submission to Club CoreMed

Once you and your guest's passports are secured, email a copy to megan.dannat@coremedicalgroup.com.

#### Final Check

Carefully review your passport to ensure all details are accurate and up to date.

By diligently preparing you and your guest's passports early, you ensure a seamless travel experience.

## Travel Forms

These details are designed to streamline your Club CoreMed experience, leaving no room for last-minute rushes or unnecessary hiccups. From guest selections to passport details, the forms you'll receive cover it all. Carefully read the following sections and ensure to comply with the stated deadlines to make your trip as enjoyable as possible.

#### **Important Dates**

- All required travel forms will be sent out in November. These are crucial to your attendance at this event.
- The deadline for completing these forms is November 30th, 2023.
  We are not able to extend this deadline.
- Final guest information is also due November 30th, 2023.
- If you have any guest fees, those are due by December 9th, 2023.

Completing these forms by the **November 30** deadline is not just a box to check. It's your gateway to a seamless Club CoreMed experience. We use this critical information to book your flights, guarantee your stay, and make sure you receive any gifts, treats, or extras we might throw into the mix.

#### Form Information You'll Need to Gather

- Guest Information: Please have your guest selected by November 30, 2023 and have their passport information handy.
- Airport Information: Please clearly and accurately input the airport codes for both your departure from the U.S. and your return home.

Passport Information: if you don't yet have your or your guest's passport, you may write 'pending' on the form. However, securing your passport is a mandatory step for international travel, so please get this to our team as soon as possible.

## Guest Fees

Bringing a guest is a wonderful way to share the Club CoreMed experience. However, certain fees and deadlines may apply.

#### **Key Details**

- What's Included: Round-trip airfare, transfers to and from the airport, your hotel room as well as all of your food and drink.
- **Decision Deadline:** Make sure you confirm your guest information by **November 30, 2023.**
- **Payment Deadline:** All guest fees are due by **December 9, 2023.**

#### How to Pay

- **Invoice:** You'll receive an invoice via email from our CMG Square account.
- Payment Method: The invoice will include a link directing you to a payment page where you can complete the transaction using a debit or credit card.

**Note:** If you've earned a free guest or are not bringing a guest, you will not receive an invoice.

# **Booking Flights**

Once the paperwork is settled, it's time to think about the skies specifically, your flight to gorgeous Riviera Maya. CoreMedical Group has collaborated with Corporate Traveler as the designated travel agency to manage your flight bookings. Here's how the process works:

- Contact From Corporate Traveler: You will receive an email from a travel agent at Corporate Traveler (from an email address ending in @corporatetraveler.us) who will assist you in booking your flights.
- Customizing Your Journey: Your travel agent will work with you to find flight options that align with your preferences. This is your opportunity to specify any layovers, seat preferences, or other particulars.
- Approval and Confirmation: Once you're satisfied with the proposed flight details, you'll need to approve them via email.
- **E-Tickets Only:** Remember, paper tickets will not be issued. You will receive an e-ticket that should be safely stored and accessible.
- Passport Compliance: Make sure your passport is in hand at the time of travel and double-check that the name on your e-ticket exactly matches the name on your passport.

Booking your flights through Corporate Traveler ensures a streamlined process that's personalized to your needs and compliant with CoreMed's travel requirements.

## Arrival Day

From touchdown to check-in, your first day in Mexico sets the tone for an extraordinary Club CoreMed experience. To ensure smooth transitions at every phase, please heed the following guidelines:

#### Flights

- **Early Arrival:** Arrive at the airport at least two hours before your flight to allow ample time for security and boarding.
- Missed Flights: If you miss your flight, visit the airline desk for rescheduling and notify CoreMed. Please note that CoreMedical Group is not responsible for missed flights.
- ▼ **Flight Delays:** If your flight is delayed, please reschedule at the airline ticket counter and communicate the new details with us.
- **Corporate Traveler Emergency Line:** If you have any flight issues, you can contact Corporate Traveler directly at **1-800-290-9997**.

#### **Airport Transfers**

- Partnership with Discova: CoreMed has partnered with Discova, a leading destination management company, to facilitate your airport transfers in Mexico. Their team is trained to meet high service standards, and ensure a reliable and comfortable ride to and from the resort.
- Baggage Claim and Pick-Up: Be sure to follow the arrival and customs process and proceed to baggage claim to grab your bags. Discova staff will be easily identifiable, holding a Club CoreMed sign.
- Look for Discova: Do not accept other offers of transportation. Discova is our trusted partner with your safety and punctuality in mind.
- The Journey: Expect a half-hour ride from the airport to the resort. Discova takes care of handling your luggage and providing a safe and clean vehicle for the trip.

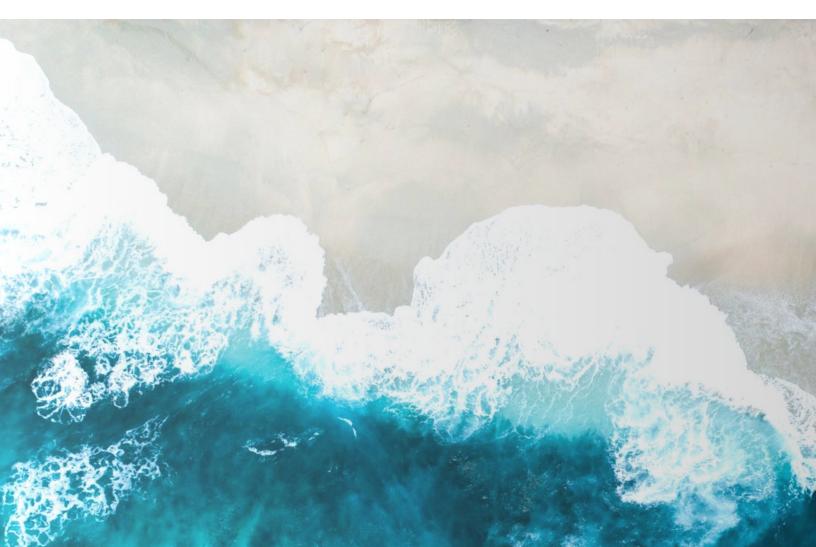
#### By attentively following these guidelines, you ensure a seamless and enjoyable start to your Club CoreMed adventure.

#### Check-In

- **Location:** Check-in is located downstairs from the main lobby, where Club CoreMed has a dedicated welcome area.
- Required Forms: You'll need to complete two quick forms: one for hotel check-in and another for CoreMed.
- Room Key: Check-in time is 3 p.m. If you arrive early, your room may not be ready, but you're free to have the staff hold your bags and enjoy the resort's amenities and restaurants while you wait.

Program Overview

Here are some details to help you earn your ultimate getaway with CoreMedical. In this section, you'll find everything you need to know—from what's covered in your trip package to how to rack up points for added perks, alternative cash rewards, and even the tax implications. Consider this your comprehensive guide designed to let you focus solely on savoring this amazing experience.





## Trip Inclusions

Your Club CoreMed experience is nothing short of extraordinary. To set the stage for an unforgettable journey, we've included a variety of amenities and activities designed just for you.

Trip Inclusions*	What You Get
Airfare & Travel	Round-trip airfare plus hassle-free shuttle service to your beachfront paradise.
Lodging	Indulge in opulence for five days at the El Dorado Royale, your sanctuary of relaxation.
Resort Amenities	Unwind at our world-class spa, pools, and private beaches, where tranquility meets luxury.
Resort Dining	Indulge in an all-inclusive culinary experience featuring international cuisines at our array of gourmet restaurants and bars.
Resort Activities	Stay entertained with our lavish daily and nightly activities—from water sports to live music.
Excursions**	Step into adventure with curated trips that offer a taste of local culture and natural beauty.

\*This is just a high-level overview. For more Information, please refer to the "Resort Amenities, Dining and Activities" and "Excursion" sections.

\*\*Excursions are an additional cost for all Club CoreMed members and guests.

# How to Earn Points

Ever wondered how easy it could be to earn a getaway of a lifetime? With Club CoreMed Rewards, it's all about the points!

We make sure your hard work doesn't go unnoticed. Here's how you can rack up those well-earned points for a vacation you won't forget. Remember, the more points you earn, the sweeter the getaway!

### Points Breakdown\*

### Travel Nursing, Travel Allied, & Locum Tenens

Placement Points	Referral Points	Bonus Points	
1 point for 460 hours worked	1 point for 460 hours worked	0.5 points for completed	
	1.25 points for 920 hours worked	extension*	
	2 points for 1380 hours worked	0.25 points for completed home health contract*	

### Interim Leadership

Placement Points	Referral Points	Bonus Points
2 points for 460 hours	.25 points for 115 hours of referred candidate(s)**	0.5 points for completed
worked	.31 points for 115 hours of referred candidate(s)***	extension*
	.50 points for 115 hours of referred candidate(s)****	

### Leadership Permanent Placements

Placement Points	Referral Points	Bonus Points	
3 points for being placed	3 points when your referred candidate hits 100 days in a new job	N/A	

### Staff Permanent Placements

Placement Points	Referral Points	Bonus Points	
2 points for being placed	2 points when your referred candidate hits 100 days in a new job	N/A	

### Loyalty Bonus

Placement Points	Referral Points Bonus Points	
	s who qualified for 2023 trip/bonus ers who qualified for 2022 trip/bonus	

### Cash Option and Points System

Your points serve a dual purpose: You can use them to unlock an unforgettable experience for you and a friend, or opt for a cash bonus (but not both). The choice is yours—whether you're looking to get away or get a little extra money in the bank, Club CoreMed Rewards points are the way.

Points Earned	Trip Rewards	Trip Rewards - Guest Fees		Cash Rewards
4.0 Points	Free trip for yourself	\$1,975	OR	\$1,000
4.5 Points	Free trip for yourself	\$1,375		\$1,000
5.0 Points	Free trip for yourself	\$1,100		\$1,500
5.5 Points	Free trip for yourself	\$850		\$1,500
6.0 Points	Free trip for yourself	Free trip for your guest		\$2,000
7.0+ Points	Free trip for yourself	Free trip for your guest, plus \$100 resort credit		\$2,000

**Note:** Points are calculated based on your total for the year. All totals are finalized at the end of the qualification period on **November 4, 2023.** Bonus payouts and other rewards are processed after this date.

### Taxes

Please be advised that CoreMedical adheres to IRS guidelines, requirements, and regulations concerning all forms of benefits, cash, and non-cash compensation. Consequently, the bonus amounts indicated are pre-tax figures. Taxes will be deducted in accordance with federal, state, and local tax laws before the bonus amounts are disbursed. We strongly recommend consulting with a qualified tax advisor to fully understand the tax implications for your individual circumstances.



# Questions and Support

# Questions and Support

Our team is on standby to assist you. Simply contact one of our dedicated trip coordinators, our travel agency partners at Corporate Traveler, or your CoreMedical recruiter.

### Club CoreMed Reward Trip Contacts:



Megan Dannat, Trip Coordinator

Email:megan.dannat@coremedicalgroup.comPhone:1-800-995-2673 x1364



Cassie Viau, Trip Coordinator

Email:cassie.viau@coremedicalgroup.comPhone:1-800-995-2673 x1519

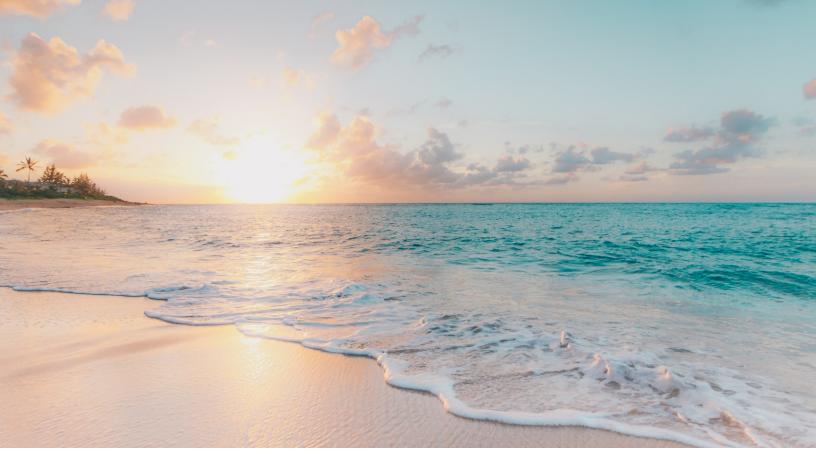
For flight questions, contact Corporate Traveler at 1-866-290-9997.

# The Fine Print

## The Fine Print

- Qualifying Dates: November 1, 2022 November 4, 2023. Credit only given for assignments /placed referrals that begin during this time.
- For permanent contracts, 100-day minimum must be met before November 4, 2023. If 100-day minimum is met after the deadline, points will be awarded for the following year.
- It is your responsibility to read all information provided and to return all required paperwork and documentation by the deadline outlined in the qualification email. Failure to do so will result in your forfeit of both the trip and the bonus option.
- Credit will not be prorated (0.25). Points will be awarded upon completion of 115 hours for travel, locum tenens, and interim assignments.
- Permanent contracts must hit 100-day minimum within qualifying period. Points are not pro-rated.
- A permanent placement contract is considered one in which a candidate works directly with a permanent placement recruiter and begins a new placement. Travelers who sign on at a facility as permanent staff do not count as a permanent placement.
- Travel and locum tenens must work 460 hours during qualifying period in order to receive 1 full referral point.
- CMG reserves the right to cancel/withdraw candidate's qualification at management discretion at any time.
- Permanent placement referrals will only count once. If a referred permanent candidate is placed in two different contracts in the same qualification period, points will only be awarded for the first contract.
- Permanent leadership roles include educator, supervisor, manager, director, and executive.
- Client referral credit will only be awarded to referrals of a client/job not currently in CMG database and after a candidate works a minimum of 460 hours. Max point allocation for any client or job referral will be one point.
- To receive the extension bonus, the extension assignment must start with no time off between assignments.

- Bonus points Extension bonus and home health bonus may not be combined. Candidate will be awarded the greater of the two bonuses.
- All CoreMedical Group-paid travel must occur on specified travel dates: Arrive in Cancun on March 13, 2024, and depart Cancun on March 17, 2024.
- The guests's all-inclusive package includes round-trip domesticoriginated airfare (additional charge may apply if traveling from Alaska or Hawaii) from departure airport plus five days of land and transfer costs.
- CoreMedical Group is not responsible if you miss your flight, for any reason, or for any costs/fees incurred due to missed flights, including any fees charged by the airline to change or re-issue your ticket.
- CoreMedical Group will not be responsible for any additional fees directly charged by airline carrier, including but not limited to seat selections and upgrades, luggage fees, etc.
- Additional airfare/upgrades purchased by attendees will not be reimbursed by CoreMedical Group if there is a cancellation of any kind.
- Those qualified are highly encouraged to read and execute your qualification paperwork immediately upon receipt and by the deadline as indicated per your package. Failure to return your documentation by the deadline will result in individual forfeit of trip and bonus option. Exceptions are limited.
- Each traveler qualifying for the trip is eligible to utilize one guest room and bring one guest. Travelers may not purchase additional rooms.
- \$100 resort credit for 7+ points is automatically applied to guest's room charges by the resort. No cash value.
- Guest fees will not be prorated. Guest fee schedule subject to change.
- Full details, disclaimers, and instructions will be supplied to each qualified traveler no later than December 12, 2023.
- Core Medical Group is required to comply with all IRS guidelines and regulations as they pertain to fringe benefits, cash, and non-cash compensation.
- CoreMedical Group reserves the right at its sole discretion to make alterations to any part of incentive trip package and/or change, postpone, or cancel the Club CoreMed trip at any time.



# Your Next Core Memory Awaits

As we draw this comprehensive guide to a close, let's remember the essence of Club CoreMed: a rewarding escape in appreciation and celebration of healthcare professionals like you.

Rest easy, we've got you covered. All you'll need is a valid passport. From travel forms to guest fees, our dedicated CoreMed team will guide you through every step of the registration and booking process. Your job is to simply look forward to an unparalleled experience that elevates your career and enriches your life.

If you're ready to embark on this exceptional journey, your next step is just a click away. For more details, we encourage you to visit the Club CoreMed page on the CoreMedical Group website.

#### **EXPLORE CLUB COREMED**

